



August 22, 2007

Dear Provider:

A prior authorization program for outpatient diagnostic imaging procedures will be implemented beginning September 1, 2007. Enclosed is information to help providers become familiar with the requirements of the program prior to the full implementation date of September 1, 2007. This correspondence serves as notice of changes in our Utilization Review Program process.

Effective September 1, 2007, National Imaging Associates, Inc. (NIA) will provide patient imaging management services for US Able Life groups who access the US Able Life Connect PPO provider network.

Under terms of the NIA agreement, US Able Life will retain ultimate responsibility and control over claims adjudication and all coverage policies and procedures.

**Prior authorization will be required for the following outpatient radiology procedures:**

- CT Scan
- MRI/MRA
- PET Scan
- Nuclear Cardiology

It is important to note that ...

- It is the responsibility of the ordering physician to obtain authorization from NIA prior to scheduling one of the above outpatient procedures.
- The participating imaging facility rendering the above services should verify that the necessary prior authorization has been obtained. Failure to do so may result in non-payment of your claim.
- Emergency room, observation department of a hospital and inpatient imaging procedures do not require prior authorization.

To obtain a prior authorization, call NIA at 1-866-214-1624 or go to [www.RadMD.com](http://www.RadMD.com) for an online authorization.

Enclosed is a Reference Guide with more detailed information, including prior authorization instructions and frequently asked questions. We appreciate your support and look forward to your assistance in assuring that our members receive clinically appropriate diagnostic imaging services.

Your attention to the enclosed information is greatly appreciated, as adherence to the new policies and procedures is required to ensure appropriate processing of claims.

Should you have questions, please contact your regional Network Development Representative or Customer Service at 1-800-817-7726.

Sincerely,

A handwritten signature in black ink that reads "Julie Marshall". The signature is written in a cursive, flowing style.

Julie Marshall  
Executive Vice President and COO  
US Able Life

Enclosure